

Niraj Parmar

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SUMMARY

A highly skilled and **ISTQB Certified tester** with experience in **web application** and **mobile application**. I have deep understanding of the software testing types and proficient in writing test scenario, test cases and creating bug report, and comfortable working in an **Agile development** environment. Looking for a challenging position in the IT sector where I can use my technical expertise to contribute to the company's success.

WORK EXPERIENCE

Web Optimization Software Solution | jr QA tester

Ahmedabad | **Dec 2023 - Present**

- ❖ Understand and analyze daily task requirements, ensuring clarity and feasibility for testing processes.
- ❖ Develop and write test cases as needed to cover all aspects of software functionality.
- ❖ Execute test cases systematically to verify that all software programs function correctly and are user-friendly.
- ❖ Conduct thorough regression testing to confirm that new changes do not negatively impact existing functionalities.
- ❖ Collaborate effectively with the QA team, managers, and developers to ensure all requirements are clear and testable.
- ❖ Identify and document defects (bugs) comprehensively, providing clear and concise reproduction steps and detailed descriptions for efficient resolution.

Maxgen Technologies pvt ltd | jr QA Engineer

Ahmedabad | **July 2021 – Nov 2021**

- ❖ Understand and analyze software requirements and specifications to develop comprehensive test cases.
- ❖ Execute test cases to verify that software programs function correctly and are user-friendly.
- ❖ Analyze and report test results, working closely with development teams to troubleshoot and resolve issues.
- ❖ Collaborate with the QA team, managers, and developers to ensure that all requirements are testable.
- ❖ Identify and document defects (bugs) clearly and concisely, including detailed steps to reproduce.
- ❖ Provide training and guidance to interns, sharing best practices and ensuring adherence to testing processes.

Impact infotech pvt ltd | Helpdesk Engineer

Ahmedabad | **Oct 2016 – Feb 2018**

- ❖ Take ownership of customer issues reported and see problems through to resolution.
- ❖ Research, troubleshoot and identify solutions to resolve customer issues.
- ❖ Call management and ensuring the timely closure of calls.

- ❖ Follow standard procedures for proper escalation of issues to the appropriate internal teams.
- ❖ Maintaining system and Prepare accurate and timely reports.
- ❖ Prepare document management, maintaining, and updating documents on regular basis.

SKILLS

- **Technical skills** Manual testing, SDLC, STLC, Testing Types, Test scenario, Test Cases, Web and Mobile Application Testing
- **Tools** Selenium Automation tools, Maven, Test NG Framework
- **Languages** JAVA, C#, HTML, SQL
- **Soft skills** Team player, Punctual, Quick learner
- **Module** Inquiry Management, Social Media, E-Commerce Website

EDUCATION

Conestoga College, ON, Canada Post Graduation	May 2022 – April 2023
• Software Quality Assurance and Test Engineer	GPA – 3.1/4
Government Engineering College, Modasa Bachelor of Engineering	June 2011 - May 2015
• Computer Engineering	CGPA – 6.6
Swaminarayan High School, Ahmedabad H.S.C	June 2010 – May 2011
	Percentage – 59%

CERTIFICATE

ISTQB Foundation Level (4.0)	Aug – 2023
Training Certificate in ASP.NET Corextrime, Ahmedabad	Jan 2016 – June 2016

INTEREST

- Cricket
- Traveling
- Listening to Music