

MohanGanesh Munagala

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As a Quality Assurance Engineer with over 4 years of experience in independently managing and executing the entire manual testing process. Demonstrated ability to develop detailed test plans, identify and resolve defects, and ensure the delivery of high-quality software products. Strong analytical skills, attention to detail, and a proactive approach to problem-solving

Work Experience

QA Automation Engineer

Mphasis - TsQs(Merged)-Hyderabad, Telangana

Full-time

October 2024 to Present

- Conduct Functional testing, End-to-End testing to ensure seamless user workflows and business logic execution.
- Has expertise in Broadband network functionalities including provisioning, activation & deactivation.
- Performed End-to-End testing from customer order initiation to service activation & billing.
- Has done extensive validations in all types of Prorated charges, refunds, adjustments & penalties in different billing scenarios.
- Identify & resolving billing discrepancies, duplicate charges & revenue leakages.
- Validating all API interactions between CRM, Order management, Inventory, Network & Billing systems.
- Ensure seamless data integration from legacy systems to the new fiber platform, verifying accuracy, consistency & integrity across all modules, including billing.
- Performed Database testing to validate data & accuracy across Business support systems(BSS) ensuring correct storage, retrieval & billing calculations.
- Utilized Tosca test design structure for efficient & scalable test case design.

Quality Assurance Engineer

Transfunnel Consulting Private Limited-Bengaluru, Karnataka

Full-time

January 2024 to October 2024

- Experienced QA professional with comprehensive expertise in Functional Testing, End-to-End Testing.
- Managed the entire manual testing process and effectively coordinated with stakeholders from diverse regions including Japan, Singapore, Sao Paulo, and from USA, ensuring clear communication and timely delivery of high-quality software products.
- Developed comprehensive test plans and test cases based on project requirements.
- Documenting test results, tracking defects, and working closely with development teams to resolve issues efficiently.
- Conducting regression testing, functional testing, integration testing, and system testing to identify defects and ensure proper functionality.
- Conduct usability testing, accessibility testing, and compatibility testing across multiple platforms and devices.
- Responsible for User Acceptance Testing (UAT) and Acceptance criteria, ensuring that software meets business requirements and user expectations through thorough validation and feedback collection.

Quality Analyst

Wipro Limited-Bengaluru, Karnataka

Full-time

August 2021 to August 2023

- Managed the entire process of Functional testing, API testing, and database testing, ensuring comprehensive coverage and high-quality results across all testing phases.
- Worked with the Citibank Cards team, as part of an 8-member team, performing manual testing on various software applications to identify, document, and track defects.
- Participated in daily stand-ups and sprint planning meetings to provide updates on testing progress.
- Collaborated with cross-functional teams to understand project requirements and deliver high-quality software.
- Carry out regression testing every time when changes are made to the code to fix defects.
- Involved in all testing activities like Requirement Analysis, Test Case development, Test case Execution, Defect management, Re-testing, and Functional Testing.

Education

Bachelor's Degree in Computer Applications

Vignan's Foundation for Science Technology and Research - Guntur, Andhra Pradesh

June 2018 to June 2021

Skills / IT Skills

- SoapUI
- Figma
- Jira
- Oracle Database
- Swagger
- Tosca
- Adobe XD

Certifications and Licenses

Tricentis Tosca Deep Dive - TDS2

December 2024 to Present

Tricentis Tosca Deep Dive - TDS1

December 2024 to Present

Tosca Automating web application testing (AS1)

November 2024 to Present

Tosca Tosca Automating web application testing (AS2)

November 2024 to Present

Agile explorer - IBM

August 2024 to Present

