

PAVANI PRATYUSHA SATHISETTI

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Professional Summary:

Skilled and reliable Software Engineer with strong experience in automation testing, application support, and QA processes. Proficient in Java, Selenium, TestNG, and tools such as Splunk, Dynatrace, and JIRA. Hands-on knowledge of web and mobile app testing on Android and iOS platforms. Experienced in SDLC, STLC, and Agile methodologies. Adept at identifying issues, improving performance, and ensuring smooth production support. Known for quick learning, team collaboration, and quality results in fast-paced environments. Actively seeking opportunities to contribute to high-impact software projects and drive continuous improvement.

Technical Skills

- **Testing Tools:** JIRA, Selenium WebDriver, JMeter.
- **Testing Concepts:** SDLC, STLC, Testing Levels, Testing Types.
- **Programming Languages:** JAVA, OOPS
- **Automation Frameworks:** TestNG, JUnit, Cucumber framework.
- **Operating Systems:** Windows, Linux
- **Monitoring and Logging Tools:** Splunk, Dynatrace
- **Version Control:** Git
- **Database:** MYSQL
- **Ticketing Tools:** ServiceNow

Project#1:

Tata Consultancy Services | Client: Schwazze

Role: QA Engineer / Automation Tester

Duration: May 2023 - present

Description:

Schwazze is a multi-project program to build a new sustainable platform for applications utilized by Schwazze Sales and Marketing in the retail space for Major brands like Star Buds, Emerald Fields, R.Greenleaf, Everest Cannabis, Standing Akimbo etc. The project is being carried out on the existing Sales System with the objective of bringing in efficiency by unleashing the latest technology and Maintenance of Inventory of the Products of all the brands under Schwazze.

Roles and Responsibilities:

- Proficient in Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) with practical experience in both waterfall and agile methodologies.
- Adept at developing Selenium automation frameworks using Java and TestNG, JMeter.
- Conducted Cross browser testing on browsers like Mozilla Firefox, Google Chrome and Internet Explorer using WebDriver.
- Performed Web App and Mobile App Testing for Both Android and iOS Applications.
- Experience in using Test Management tools such as JIRA to track bug phases.
- Expertise in System Functionality, Integration, Regression and User Acceptance Testing (UAT).
- Involved in Technical decisions for Business requirement, interaction with Business Analysts, System Analysts, Client team etc.

Project #2:

Tata Consultancy Services | Client: Kaiser

Role: L2 Support Engineer

Duration: July 2022 - March 2023

Description:

eConsult is a web-based internal system that enables physicians, providers and staff efficiently manage referrals and provide timely access to specialty care for the members.

PACTS is a web-based application which enables clinicians and other caregivers to identify, track and outreach to certain populations of patients where follow-up is necessary to improve outcomes.

PPM is a web-based solution for managing PCP panel data.

Roles and Responsibilities:

- Provided end-to-end production support for three critical health care applications.
- Configured Splunk alerts to proactively monitor application performance and critical events.
- Configured Dynatrace dashboards and alerts to monitor application health and performance metrics.
- Troubleshoot and resolve technical issues promptly to minimize downtime by actively engage in working closely with cross-functional teams.
- Empirical use of ServiceNow tools for incident management, change management and service catalogue tasks and to build an accurate knowledge portfolio of the application.
- Collaborated with developers, QA engineers to ensure minimal disruption to production environments

Professional Experience

- **Assistant System Engineer** | Tata Consultancy Services (TCS) | July 2022 - present.

Certifications

- Microsoft Azure-900.
- PET from Cambridge University.
- Udemy Certification for Manual Testing and Agile with Jira.
- Udemy Certification for Selenium WebDriver with java.
- Certified in Core Java by Udemy.

Education

- **Bachelor of Technology in Computer Science** | Vignan University | 2018 - 2022.