

SUBHASHINI C

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CORE SKILLS

- Quality Assurance
- Software Testing
- Automation Testing
- BDD
- POM
- Selenium Script Development with web driver, TestNG.
- Manual Testing
- Functional Testing
- Regression Testing
- API Testing
- Audit and Fraud Testing
- Mobile App Testing
- Web Application Testing
- Cross Browser Testing (Browser stack)
- Agile Methodologies (Scrum)
- Testing Techniques
- QA methodologies
- Test Planning and Execution
- Test Automation Frameworks
- Project Management
- Defect management
- Cross-Functional Collaboration
- Team Coordination
- Knowledge sharing & Mentoring
- Problem-Solving

TECHNICAL SKILLS

- **Automation Skills:** Selenium
- **Framework:** Cucumber, TestNG
- **Build Tool:** Maven, Jenkins
- **Technical Languages:** Java
- **Process:** Agile (Scrum), SDLC, STLC
- **API Testing Tools:** Postman, Swagger UI
- **Database:** MySQL
- **Test/Project Management Tool:** Jira, Confluence
- **Version Control:** Git
- **Accessibility Tools:** Voice Over, Talkback, NVDA
- **IDE and Tool:** Eclipse, Postman, Browser Stack, Swagger UI

PROFILE SUMMARY

- Dynamic **Software Testing** professional with a proven track record of over **4+ years** in the IT industry. Proficient in **automation and manual testing** methodologies, specializing in Selenium script development.
- Skilled in coordinating thorough **testing processes**, covering functional, compatibility, and regression testing, to uphold quality standards across projects.
- Renowned for mastering diverse **online payment methods in E-commerce, Banking(Cards, Payment and Retail banking) and Insurance** offering invaluable insights into the development and testing lifecycle.

WORK EXPERIENCE

Designation	Organization	Duration
Systems Engineer	Infosys Private Ltd	June 2021 – present
Key Deliverables:		
• Conducted Automation and manual testing procedures, including selenium web driver. • Managed functional, compatibility, and regression testing across projects. • Developed and maintained test scripts using Java and Selenium web driver with Cucumber framework. • Actively participated in Agile ceremonies including daily stand-ups, sprint planning, reviews, and retrospectives to align testing efforts with development goals.		

PROJECTS

Client: HSBC	Domain: Banking and Payments
Role: Full Stack QA	Duration: May 2022 – Present
Testing Involved: Test Automation (Java, Selenium, TestNG), Functional, Regression, Smoke, Sanity, Accessibility(VoiceOver, TalkBack, NVDA), Audit and Fraud Testing, Localization, Usability, Content & Branding Validation, Compatibility(Cross-Browser & Cross-Device via BrowserStack), API Testing, Test Planning, Test Execution, BDD Testing(Cucumber), Production Support Testing	
• Developed and executed automated test scripts using Java Selenium for functional, regression, and UI testing. Also, actively engaged in production supports during sprint releases in collaboration with developers. • Implemented BDD with Java Selenium, Cucumber, and Gherkin to create structured test automation and maintain feature files, scenarios, and reports. • Automated 80% of regression tests, reducing manual testing efforts by 30% and accelerating release cycles. • Performed API testing using Postman, validating RESTful services by asserting response codes, JSON payloads, and headers; also created collections and test workflows for chained API validations. • Utilized Browser Stack for cross-browser and mobile testing, improving product reliability and ensuring compatibility across multiple platforms, and used SQL for database interactions and data validations. • Completed projects on time using Agile practices, documented test data for team availability, and conducted knowledge-sharing sessions on effective test data creation.	

Client: KBC	Domain: Banking and Insurance
Role: Test Engineer	Duration: Sept 2021 – Feb 2022
Testing Involved: Test Case Preparation, UI testing, FunctionaTesting Involved: Test Case Preparation, UI testing, Functional Testing, Regression Testing, Sanity Testing, Defect Reporting and Retesting	
• Worked closely with business analysts and stakeholders to understand project requirements and functional specifications. • Involved in functional, regression, and usability testing across various browsers, ensuring consistent behavior across platforms and participated in Agile ceremonies. • Effectively managed the defect lifecycle using defect tracking tool (JIRA), ensuring proper prioritization and conducting thorough defect retesting to validate bug fixes, maintaining accurate and up-to-date defect status reports. • Assisted in identifying test cases suitable for automation and collaborated with the automation team.	

EDUCATION

Bachelor of Computer Applications
Sri Krishna Institutions, Tamil Nadu
2018 – 2021