

SOFTWARE ENGINEER

Pratik Patel | 2.5+years of experience | No: 7383808970 | Email : pratikpatel5933@gmail.com

CORE COMPETENCIES

- Strong knowledge of HTML, CSS, and JavaScript for building responsive and user-friendly web interfaces.
- Experienced in PHP and MVC architecture, developing custom features and maintaining clean, organized codebases.
- Skilled in working with popular platforms like Magento 2, WordPress, and Shopify, including theme customization, plugin/module development, and third-party integrations.
- Familiar with AWS services such as EC2, RDS, IAM, and Lambda, with hands-on experience in setting up basic infrastructure and managing deployments.
- Experience using GitHub Actions to create simple CI/CD pipelines for automated deployments.
- Comfortable working in a team environment and collaborating with designers, QA, and other developers to deliver complete solutions.
- Focused on writing maintainable code and continuously learning new technologies to improve development workflows.

SKILLS

Languages	HTML, CSS, JavaScript, PHP, SQL, JQuery
Technologies	Magento 2, WordPress, Shopify, REST APIs, JSON, Ajax, Postman
Framework and Libraries	jQuery, Knockout.js, Bootstrap, MVC Architecture
Databases	MySQL, MariaDB
Cloud Services	AWS (EC2, RDS, IAM, Lambda – beginner level), S3 (basic usage)
Version Control & Dev Tools	Git, GitHub, GitHub Actions (basic CI/CD setup), VS Code,
Testing	Basic debugging with browser dev tools, Magento/WordPress error logs, manual testing and Api Testing
Project management	JIRA, twilio

EDUCATION

- BE (IT) - Government Engineering Collage, Modasa - Gujarat Technological University - [2019-2023]

WORK EXPERIENCE

- Petrichor It Services – Jr Software Engineer Apr 2024 – Present
- Conceptive Commerce Jr. Magento Developer May 2023 – May 2024
- Conceptive Commerce Trainee Magento Developer Feb 2023 – Apr 2023

RECENT PROJECTS

Drugstore2Door

Project Duration: Apr 2024 - Present

Project Brief: A US-based eCommerce platform built on Magento 2, connecting over 140+ local pharmacy sub-stores across the country. The platform helps independent pharmacies bring their business online by allowing customers to order prescriptions, health products, and essentials directly from nearby stores. Involved in customizing modules, managing a multi-store setup, optimizing performance, and integrating key features like store locator, payment gateways, and third-party APIs to support a seamless experience for both pharmacy owners and customers.

Roles & Responsibilities:

- Maintained the overall Magento 2 system, regularly fixing bugs and improving existing features to ensure smooth performance.
- Built new features as requested by the client, from planning to deployment, based on real-world business needs.
- Integrated US-based prescription systems to support patient services, including creating secure and reliable RESTful APIs for communication between platforms.
- Developed and managed CI/CD pipelines using GitHub Actions to automate testing and deployments across multiple pharmacy sub-stores.
- Collaborated with QA teams to verify fixes and new features through functional and regression testing before production rollout.

- Managed deployments on AWS infrastructure, ensuring updates were delivered reliably and with minimal downtime.

Tech Stack: Magento 2, AWS (EC2, RDS, IAM, Lambda), GitHub Actions, REST APIs

Medzme

Project Duration: Apr 2024 - Present

Project Brief: An online pharmacy platform built on Magento 2, designed to serve multiple pharmacy sub-stores under a unified system. Medzme supports 2+ active sub-stores, offering prescription order management, health product listings, and localized delivery options. The platform helps pharmacies run their online operations efficiently while complying with healthcare standards.

Roles & Responsibilities:

- Managed the Magento 2 codebase, handling bug fixes, feature enhancements, and store-specific customizations.
- Built and deployed new functionalities based on client requirements, including product workflows and order processing logic.
- Integrated prescription handling systems through custom RESTful APIs for secure patient data exchange.
- Collaborated with QA and client teams to ensure stable and error-free releases.

Tech Stack: Magento 2, REST APIs, Cloudways

UcanPack

Project Duration: July 2024 - Present

Project Brief: UcanPack is a US-based eCommerce platform specializing in custom packaging solutions, including boxes, tapes, cartons, and gift boxes. Built on Magento 2, the site offers customers the ability to personalize and order packaging products online with live previews and design tools.

Roles & Responsibilities:

- Maintained and enhanced the Magento 2 platform by resolving bugs, updating modules, and improving site performance.

- Integrated the Pacdora Online Design Editor to allow customers to design their own custom boxes directly on the website.
- Implemented a similar design customization feature for stickers and labels, offering dynamic visual previews using the same third-party tool.
- Worked on multiple feature enhancements and custom modules to improve user experience and order management.
- Ensured stability across deployments by coordinating with QA, applying updates, and managing live environments.

Tech Stack: Magento 2, Pacdora Editor Integration, Cloudways

Upack

Project Duration: July 2024 - Present

Project Brief: Upack is an India-based eCommerce platform similar to UcanPack, focused on selling customized boxes, tapes, and packaging materials. Built on Magento 2, the platform allows users to personalize products and place bulk or individual orders online.

Roles & Responsibilities:

- Maintained the Magento 2 store, performed regular bug fixes, and implemented feature enhancements.
- Developed a custom GST validation module to auto-fill the company name based on the user's GST number using the India Government GST REST API.
- Ensured seamless integration of the GST API with the checkout process, improving accuracy and user convenience.
- Coordinated with QA and the client team for testing and successful deployment of updates.

Tech Stack: Magento 2, Pacdora Editor Integration, Cloudways

Elite Cell Parts

Project Duration: Sep 2024 - Present

Project Brief: Elite Cell Parts is a US-based eCommerce website built on WordPress, specializing in selling mobile accessories, smartphone parts, and electronics components for devices like

iPads, laptops, and smartwatches. The site is designed for a smooth shopping experience, offering reliable delivery options and detailed product listings.

Roles & Responsibilities:

- Designed and built multiple pages using Elementor, ensuring responsive layout and a modern user experience.
- Developed a custom UPS and USPS delivery timer module that displays estimated delivery times on the homepage to boost customer trust and engagement.
- Created a custom plugin for delivery charges that calculates shipping based on product type, location, and quantity.
- Implemented a "same-day delivery for multiple orders" feature, improving customer convenience and streamlining logistics.

Tech Stack: WordPress, Elementor, WooCommerce, Custom Plugin Development, UPS/USPS API

TecZek

Project Duration: Sep 2024 - Present

Project Brief: TecZek is a US-based eCommerce website built on WordPress, offering a wide range of mobile parts, accessories, and repair components for smartphones, tablets, and other electronics. The platform is similar in structure and functionality to Elite Cell Parts, with a focus on usability, fast delivery, and reliable order handling.

Roles & Responsibilities:

- Designed and customized web pages using Elementor, ensuring a consistent and modern UI/UX across the site
- Contributed to the development and optimization of product pages, categories, and checkout workflows.
- Maintained site performance and resolved issues related to layout, responsiveness, and plugin conflicts.
- Supported the client with feature requests, product updates, and occasional promotional page setups.

Tech Stack: WordPress, Elementor, WooCommerce, Custom Plugin Development,

Superbazaar

Project Duration: Jun-2023 to Feb-2024

Project Brief: Superbazaar is an Australia-based online grocery store built on Magento 2, focused on selling a wide range of Indian grocery products to customers across Australia. The platform supports high-volume traffic and offers a localized shopping experience for the Indian community abroad.

Roles & Responsibilities:

- Maintained the Magento 2 store by regularly fixing bugs, updating product data, and improving store performance.
- Upgraded the platform from Magento 2.3 to the latest Magento 2.4.6, ensuring compatibility, security, and better stability.
- Applied a complete redesign during the upgrade to improve user experience and responsiveness.
- Optimized the store for faster loading speeds, reducing page load time and improving overall customer experience.

Tech Stack: Magento 2, Cloudways, Speed Optimization Tools (e.g. Varnish, Redis, Image Compression)