

PROFESSIONAL SUMMARY

To Pursue a challenging career and be a part of a progressive organization that enhance my knowledge and utilizes my skill for organizational growth

TECHNICAL SKILLS

Testing Types: Functional, Regression, Smoke, Sanity, UI, System, UAT | **Test Documentation:** Test Cases, Test Scenarios, Test Plans | **Database:** SQL (Basic Query for data Validation) | **Browser & Platform:** Chrome, Firefox, Edge, Safari | **API Testing:** Postman (Basic Knowledge) | **Operating System:** Window, MacOS, Android, IOS | **Methodologies:** Agile (Scrum) Waterfall | **Project Management Tools:** JIRA, Trello, Asana | **Methodologies:** Agile, Scrum, Waterfall, Smoke, Load, System, Integration

PROFESSIONAL EXPERIENCE

Quality Analyst | Civic Infotech Ahmedabad

Mar 2024 – Current

- Analyzed requirement and created detailed test plan & Scenarios.
- Designed comprehensive test plans and scenarios to ensure defect-free web applications, enhancing software reliability and user experience
- Executed manual testing on 10+ projects, including functional, regression, UI, and cross-browser testing, reducing post-release defects by 30%.
- Trained testing workflows, cutting test execution time by 20%, leading to faster deployment cycles and improved efficiency.
- Performed Manual testing on Web application for defect free release.
- Conducted functional, regression, UI and cross-Browser testing.

Jr Quality Analyst | Spybit Soft lab Ahmedabad

Aug 2022-Mar 2024

- Identified and reported software defects with various testing Methodologies
- Conducted end-to-end manual testing for web applications, ensuring adherence to business and functional requirements.
- Reported and tracked 1,000+ software defects, reducing major production issues by 40% through structured test methodologies.
- Collaborated with development teams to ensure quality software delivery.
- Performed Manual testing on Web application for defect free release.
- Validated UI responsiveness across multiple browsers and devices, achieving 100% compliance with design standards and accessibility guidelines
- Partnered with developers and business analysts to enhance software quality, improving user satisfaction scores by 25%.

Software Developer | Celtic System Vadodara

Sep 2021 – Jul 2022

- Developed and implemented web application using ASP.Net MVC, C# and SQL Server.
- Developed scalable and high-performance web applications using ASP.Net MVC, C#, and SQL Server, optimizing system efficiency.
- Optimized database queries and backend logic, improving application response time by 25% and ensuring seamless user interactions
- Collaborated with cross-functional teams to deliver three major projects on time, meeting business requirements and client expectations
- Conducted unit and integration testing to ensure code quality.

Software Developer | Technosnap Technology

Jul 2020 – Aug 2021

- Developed and Maintained web applications using PHP And MySQL.
 - Engineered and maintained custom e-commerce platforms using PHP and MySQL, supporting seamless transactions and order management
 - Diagnosed and resolved 200+ application issues, increasing system uptime to 99.8% and improving site performance
 - Built a custom E-Commerce website and resolved application issues.
 - stakeholder communication and managed service requests through ServiceNow, ensuring efficient support and updates
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EDUCATION

Master Of Computer Application | Ganpat University, Ahmedabad

June 2020

Bachelors in Computer Application | Ganpat University, Ahmedabad

Mar 2018